

# DMX-RT 4

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## FIRMWARE UPDATE PROCEDURES

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These firmware updates provide bug fixes and improvements to your product experience. Please review all information below prior to updating your fixture.

| <u>Version</u> | <u>Description</u>   |
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| 1.0            | Initial release  |
| 1.2            | Fixed bug that prevented scenes from running for 24+ hours |

### **Special Notes:**

1. No thumb drive is needed.
2. Do not attempt to update more than 1 unit at a time.

### **Firmware Update Instructions:**

1. Download the ZIP file onto your computer and extract the UPF file.
2. Connect the DMX-RT4 to your computer via the USB-C connector.
3. On the DMX-RT4, use the display and navigate to:
  - a. “8. Mass Storage” and press ENTER
  - b. Select “1. Connect to PC” and press ENTER
4. On your computer, the DMXRT4 should now be visible. Put a copy of the downloaded UPF file into the “Firmware” folder within the DMX-RT4 directory.
5. On the DMX-RT4, press ENTER to disconnect from the computer.
6. Unplug the USB-C cable to let the DMX-RT4 power off.
7. Plug the USB-C cable back into the DMX-RT4 and when the screen says “FW File” upon power up, press the ENTER button to update the firmware.
  - a. NOTE: YOU WILL ONLY HAVE 2 SECONDS TO PRESS ENTER
8. The DMX-RT4 will then show “Update...” on the screen. When it stops, the firmware has been updated.
9. Confirm the new firmware was successful by checking within the DEVICE SETTINGS > VERSION on the display.

